State of Connecticut Department of Public Health – CADAP Enrollment

Frequently Asked Questions

Question 1: What is CADAP and how can CADAP help me?

A: CADAP is the Connecticut AIDS Drug Assistance Program and is administered by Magellan Rx, on behalf of the State of Connecticut Department of Public Health.

If you have HIV, live in Connecticut, and your annual income is below 500% of the Federal Poverty Level, you may be eligible for prescription assistance from CADAP. CADAP may also pay for insurance premiums (**if your insurance is Medicare, only Medicare Part D and Medicare Advantage plans qualify. Medicare supplemental plans are not eligible for premium assistance**).

Question 2: How do I apply for CADAP?

A: You can apply to CADAP in numerous ways:

- Enroll online at https://ct.mrxenroll.magellanrx.com
- You can also go online to http://ctdph.magellanrx.com to download, print, and fill out your application.
  - By Mail:

    State of Connecticut Department of Public Health
    C/O Magellan Rx
    PO Box 13001
    Albany NY 12212-3001
  - By Fax: 1-800-424-7642
  - By Email: ctdphmrxenroll@primetherapeutics.com

For assistance with applications please contact Magellan Rx at 1-800-424-3310 Monday through Friday, 8am to 5pm

Question 3: How long will it take to approve my application?

A: The entire enrollment process may take up to two weeks. Most applications will be processed in less than a week. If you are approved, you will receive your ID card in the mail. For those that apply online, your ID card can be viewed online and presented to a pharmacy using a smartphone or a tablet.

Question 4: What happens to my application if I do not submit all required documentation?

A: CADAP will accept your application and pend your application for the missing information. You will receive a letter notifying you of the missing documentation. Missing documentation must be provided within 30 days in order to resume processing of your application. Documentation not provided within 30 days will result in a denial and a new application must be submitted, along with the documentation, so your application can be reconsidered.

Question 5: How long is the CADAP enrollment period?

A: CADAP clients are enrolled for twelve months. Every twelve months, CADAP clients need to complete a full application. To avoid a lapse in coverage, it is recommended to submit applications two weeks prior to the end date of your enrollment.

Question 6: What documentation is required along with the CADAP application?

A: You will need:

- Proof of Income
  - Pay stubs, unemployment statements, Social Security letters, current income tax return, alimony court orders, child support court order, zero income affidavit/attestation
- Proof of Residency
  - Pay stubs with current address, utility bills, copy of unexpired CT Driver's License, copy of unexpired CT Non-Driver Card, rent or mortgage statements/bills, property tax
- Insurance Cards
  - Copy of front and back of insurance cards
- Premium Statement (if applying for premium assistance)
  - Copy of insurance premium statement(s)
- Proof of diagnosis (new applicants only)
- Viral Load and CD4 Count (renewal applicants only)

Question 7: How do I know if my medication is covered?

A: CADAP does not cover all medications. Be sure to check the formulary on the CADAP website: http://ctdph.magellanrx.com to see if your medication is covered.

Question 8: How do I know if my pharmacy is in your network?

A: CADAP covers most pharmacies in Connecticut. However, before taking your prescriptions to a new pharmacy or one that you have not used with CADAP in the past; be sure to check our website at https://ctdph.magellanrx.com/member/ to see if your pharmacy is in the network.

Question 9: I am enrolled in Connecticut Medicaid; can I still apply?

A: Applicants enrolled in Connecticut Medicaid can apply for CADAP. However, applicants that have Medicaid with prescription drug coverage are not eligible for CADAP and will be denied eligibility.

Question 10: I am enrolled in health insurance or prescription insurance coverage other than Medicaid; can I still apply?

A: Applicants enrolled in coverage outside of Medicaid can apply for CADAP.

Question 11: I have other health and prescription insurance with a monthly premium. How can I receive assistance with these premiums?

A: Applicants who have completed their CADAP application online should check the box for "Opt-In to Premium Assistance" when applying. For applicants using a paper application, you should check the box next to "Do you currently need help with your insurance premiums?"

If you are an existing CADAP client, and wish to receive premium assistance, a separate CIPA (Connecticut Insurance Premium Assistance) application should be submitted. https://ctdph.magellanrx.com/member/external/commercial/ctdph/doc/en-us/CTDPH_CIPA_Application.pdf.

NOTE: If your insurance is Medicare, only Medicare Part D and Medicare Advantage plans qualify. Medicare supplemental plans are not eligible for premium assistance.

Question 12: How do I request a new ID card?

A: Replacement ID cards can be requested by contacting Magellan Rx at 1-800-424-3310 Monday through Friday from 8am to 5pm.

Question 13: I am homeless, can I still apply?

A: Yes. Applicants who do not have a permanent address can apply to the program by visiting a Case Manager or by submitting a written statement attesting to their homeless status.

Question 14: I am getting out of prison soon; can I apply for CADAP?

A: Yes. Applicants may work with transitional case managers prior to parole to set up benefits, or the client may contact their previous case manager to help them reestablish CADAP benefits.

Question 15: I forgot my password to MRxEnroll. How do I reset it?

A: Click "**NEED HELP SIGNING IN**" on MRX Enroll' s home page: https://ct.mrxenroll.magellanrx.com. Enter your email address, click "**RESET VIA EMAIL**". You will then receive a link to reset your password, via email. After completing the steps, you should be able to log in. If you have any problems, please call Magellan Rx at 1-800-424-3310 Monday through Friday from 8am to 5pm Eastern.

ADDITIONAL QUESTIONS? You can contact Magellan Rx Management at 1-800-424-3310 (Hours of Operation: Monday-Friday 8 am-5 pm Eastern)