



Connecticut Insurance Premium Assistance (CIPA) Program

Frequently Asked Questions

Question 1: What is CIPA?

- CIPA stands for the Connecticut Insurance Premium Program and is a program that helps individuals with cost of their premium for approved health insurance plans.

Question 2: What are the eligibility requirements for the CIPA program?

- Must be a Resident of Connecticut
- Must be at or below 500% of the Federal Poverty Level
- Must be HIV positive
- Must have CD4 and viral load count data submitted
- Must not be enrolled in CT Department of Social Services Medicaid with prescription drug coverage
- Must have an approved Health or Prescription Insurance plan (check our website for approved plans or call us)

Question 3: How can I enroll for CIPA?

- You can enroll multiple ways:
 - When enrolling online, you can check the box “Opt-In to Premium Assistance” when applying
 - When enrolling via paper application, you can check “Yes” to the question “Do you currently need help with your insurance premium?” (Note: you must also check “Yes” and agree to the disclosure on the application).
 - If you are an existing client, you may fill out a separate CIPA application, located on the CADAP website here https://ctdph.magellanrx.com/member/external/commercial/ctdph/doc/en-us/CTDPH_CIPA_Application.pdf and submit it back to Magellan either by mail, fax, or email located on the application.

Question 4: What documentation do I need submit in order to receive premium assistance?

- When enrolling for CIPA you must submit the following documentation:
 - Copy of the front and back of your insurance ID card
 - Copy of the most recent monthly insurance premium statement
 - If enrolling in employer paid insurance:
 - Provide an address to where payments should be sent
 - Provide a copy of your current paystub (dated within the last month)
 - Ensure your employer accepts third-party insurance premium payments

Question 5: Where can I find information on what plans are accepted by CIPA?

- For a list of approved Medicare Part D plans, please visit the CADAP website here: ctdph.magellanrx.com/member
 - If you have a Medicare plan, only Medicare Part D and Medicare advantage plans qualify. Medicare supplemental plans are not eligible for premium assistance.
- For information on approved CIPA commercial and exchange plans, please call 1-800-424-3310.

Question 6: If I enroll in CIPA, how will my insurance premium be paid?

- Pool Administrators, Inc (PAI) and Magellan Rx Management will administer the payment of health insurance and Medicare Part D Premiums for Connecticut Insurance Premium Assistance

Question 7: I am currently enrolled in CIPA and my coverage is changing, what do I need to do?

- If your coverage is changing, you will need to submit a copy of your updated insurance ID card and a copy of your updated monthly premium statement

For additional questions related to premium assistance, please call: 1-800-424-3310.